

PRELIMINARY INFORMATION FORM

This Preliminary Information Form includes the information that is required to be given by the Seller before the execution of the Distance Sales Agreement to be concluded with the Seller whose information is given below within the scope of the Law on the Protection of the Consumer No 6502 and the Regulation on Distance Sales Agreements. This information is given for commercial purposes, within the framework of the principles of good faith, in a way to protect the minors and those who lack the ability to distinguish or restricted adults. This Preliminary Information Form is an annex and an integral part of the Distance Sales Agreement to be concluded with the Seller whose information is given below.

SELLER INFORMATION

Seller's Corporate Name: DEVLET CELIK GLOBAL TRADE
Seller's Address: Merdivenkoy Mah. Bora Sk. Nidakule Goztepe No:1-3, Ic Kapi No:7, Kadikoy - Istanbul / TURKEY
Seller's Tel: +90 216 599 1100
Seller's Fax: +90 216 599 1101
Seller's e-mail: info@soaphistic.com
Seller's Mersis No: 1158-2310-3260-0001

BUYER INFORMATION

Buyer's Full Name/Title:
Buyer's Address:
Buyer's Phone:
Buyer's E-mail:

BASIC QUALIFICATIONS OF THE GOODS OR SERVICES SUBJECT TO THE AGREEMENT

Product Code and Name	Amount	Unit Price (VAT included)	Courier Fee	Discount / Coupon	Total Price (VAT included)
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PAYMENT AND DELIVERY DETAILS

Total product price excluding courier fee:
Courier fee:
Total product price including all taxes and courier fee:
Payment method:
Number of installments:
Received carrying charge:
Interest rate used in carrying charge:
Additional cost to be paid by the Buyer:
Delivery address:
Person to be delivered:

The good/goods covered under this agreement will be delivered to the Buyer or the person/institution at the address designated by the Buyer within a period of 30 (thirty) days as of the receipt of the order by the Seller, for each good depending on the distance of the Buyer's delivery address, provided that the delivery time will not exceed the legal time period of 30 (thirty) days.
The total product price stated above is collected from the Buyer by DEVLET CELIK GLOBAL TRADE

BUYER'S RIGHT OF WITHDRAWAL

The Buyer may exercise his right of withdrawal within 14 (fourteen) days from the date of receipt of the goods by the Buyer or the third party designated by the Buyer in the agreements regarding the delivery of the products, and within 14 (fourteen) days from the date of the agreement for the service performance, without undertaking any legal and criminal liability and without any justification. The Buyer can also use his right of withdrawal within the period starting from the conclusion of the agreement until the delivery of the goods.

The Buyer can exercise his right of withdrawal by filling out the withdrawal form delivered to him/her with the order or by delivering an express statement stating the withdrawal decision to the Seller. The said form or the express withdrawal statement must be directed to the Seller in writing or with a permanent data provider before the expiry of the right of withdrawal. The contact information of the Seller where the withdrawal notification can be made is as follows:

Address: Merdivenkoy Mah. Bora Sk. Nidakule Goztepe No:1-3, Ic Kapi No:7, Kadikoy - Istanbul / TURKEY
E-mail: info@soaphistic.com

Within 14 (fourteen) days from the date of receipt of the notification in respect of Buyer's exercise of its right of withdrawal, the Seller shall refund the Buyer all payments made by the Buyer to the Seller in respect of the relevant goods or services, including the delivery costs, if any, in a lump in accordance with the payment instrument used during the purchase and without imposing any cost or liability to the consumer.

In the event that the Buyer exercises his right of withdrawal, the courier company specified by the Seller that will take the delivery of the product is TNT. In the event that the right of withdrawal is used, if the goods are returned through the courier company specified herein, the Buyer shall not be responsible for the costs related to the return. In the event that the Buyer sends the goods to be

returned with a courier company other than Seller's contracted courier company set forth hereunder, the Seller will not be responsible for the courier costs for the return and any damages suffered by the goods during the cargo process. The Buyer is required to return the goods to the Seller within 10 (ten) days from the date of the notification in respect of his/her exercise of the withdrawal right. Along with the goods subject to the return, the invoice, box, package, standard accessories, if any, of the respective good and other products gifted due to the purchase of the said good must be returned to the Seller in full and without damage.

CIRCUMSTANCES THAT THE RIGHT OF WITHDRAWAL CANNOT BE USED

The Buyer accepts, declares and undertakes that he is aware of the fact that he/she cannot use the right of withdrawal in the following cases:

1. Agreements for goods or services whose price varies depending on fluctuations in financial markets and which are not under the control of the seller or supplier,
2. Agreements related to the products which is prepared in accordance with the consumer's needs or personal requests,
3. Agreements related to the delivery of goods that may deteriorate quickly or expire,
4. Agreements for the delivery of products whose protective elements such as packaging, tape, seal, package have been opened after the delivery and their return is not suitable for health and hygiene,
5. Agreements for goods that are mixed with other products after delivery and which cannot be separated due to their nature,
6. Agreements related to books, digital content and computer consumables presented in tangible environment in case protective elements such as packaging, tape, seal, package are opened after delivery of the goods,
7. Agreements for the delivery of periodical publications such as newspapers and magazines, except those provided under the subscription agreement,
8. Agreements related to accommodation, transportation of goods, car rental, food and beverage supply and the evaluation of leisure time for entertainment or recreation purposes, which must be carried out on a specific date or period,
9. Agreements for services performed instantly in electronic environment or for intangible products delivered to consumers instantly,
10. Agreements for services which are executed with the approval of the consumer before the expiration of right of withdrawal period.

SELLER'S SOLUTION METHOD FOR COMPLAINTS

The Buyer may convey his complaints regarding the purchased goods and/or services to the Seller directly (using the contact addresses specified under the Seller's Information heading above). If the complaint is submitted, the Seller will provide all possible support to resolve the issue.

DISPUTE RESOLUTION

In case of disputes related to the agreement, applications for disputes can be made to the Arbitration Committee for Consumer Problems where the Buyer purchased the product or where his/her official residence is located within the monetary limits defined by the Ministry of Customs and Trade every year, and to the Consumer Courts with respect to the disputes above the said value.

Other Information:

As long as there is a reasonable explanation, the Seller may supply another product with equal quality and price if Seller notifies the Buyer and obtains Buyer's express approval before the expiration of its contractual obligation.

In case the Seller fails to fulfill its contractual obligations due to the product or service subject to the order becoming impossible to fulfill, the Seller will inform the Buyer in writing or with a permanent data storage within 3 (three) days of the date of becoming aware and the Seller will refund all charged amount including the delivery costs within 14 (fourteen) days as from the notification at the latest.

The Buyer knows and accepts that he/she will be obliged to pay following his approval for the ordered product on the website www.soaphistic.com.

Following the establishment of an agreement between the Buyer and the Seller, a copy of the Preliminary Information Form and Distance Sales Agreement will be sent to the Buyer's e-mail address indicated herein.

Buyer is responsible for the accuracy of his personal information and payment information contained in this Preliminary Information Form and Distance Sales Agreement. In the event that this information is incomplete or incorrect, the Buyer is obliged to update this information from his account on the website www.soaphistic.com.